



U.S. Department
of Transportation
**Federal Aviation
Administration**

Memorandum

Subject: **INFORMATION:** Partial Transcript; Nine-eleven
Commission

Date: October 17, 2003

From: Department of Transportation
Federal Aviation Administration
1 Aviation Plaza
Jamaica, NY 11434
ATTN: Air Traffic Division, AEA-500

Reply to
Attn. of:

To: Thomas R. Davidson
Manager, Evaluations and Investigations Staff,
AAT-20

The following transcription from the Air Traffic Control Systems Command Center (ATCSCC) is being furnished to comply with the request from the Congressional 9/11 Commission.

This transcription covers the ATCSCC Position 3 ARO from the period September 11, 2001, 1315 UTC to September 11, 2001, 1415 UTC. The time channel was unavailable.

I hereby certify that the following is a true transcription of the recorded conversations pertaining to the 9/11 Commission's request.

Jose R. Joga
Quality Assurance Specialist
Eastern Region Air Traffic Division

this rerecording is being prepared by the command center the subject concerns the events of nine eleven from twelve fifteen through fifteen fifteen zulu the position of operation of being recorded is the floor position three A R O position i hereby certify that the following is a true rerecording of the original recording transmissions pertaining to the events of nine eleven my name is troy gascoin and i am employed as a quality assurance specialist at the command center the time now twelve fifteen zulu

new york center

hi new york waiting for boston here having some difficulties with the a r routes down miami fort lauderdale washington is on here going to need your help getting some of those guys inland

you can go ahead and start with new york if you like boston uh wash

i am sorry um just talking about the airplane thing that just happened

yeah

close the a r's are closed to miami and fort lauderdale make sure everybody's routed inland and you can go tell um

boston

hey boston new york (unintelligible) a r's are closed to miami and fort lauderdale route em all inland until uh thirteen thirteen z guys

(unintelligible) got it

thanks

a r's are closed reroute em inland

just for miami and fort lauderdale

miami and fort lauderdale only

alright

thanks

ringing noise

atlanta

atlanta trisen here just wanted you to know i don't know how much it affects you but jacks has lost their routes to miami and fort lauderdale

o k

so washington and new york will be running stuff inland probably on j seventy five routes to miami and fort lauderdale there is no miles in trail or any requirements for that they just need to get them on the west coast routing

o k and uh have you looked at the volume to see what what it looks like

well most of them were filed inland anyway so you were seeing pretty much all of them anyway i just wanted to let you know i'm sending an advisory out

o k terrific thank you

thanks

bye

(pause)

sugar here

can i get atlanta up please margaret

yeah one second

atlanta

hey atlanta jacks i need some help with miami lauderdale traffic they closed the east coast routing specifically off atlanta some of those guys filed multi point to point routes also anything airborne that would come down i would say probably j forty six and west if we could bring that to seminole saint pete and than either the cyprus three to miami or the ford or four to fort lauderdale

how long do you want to do it

fourteen hundred is uh they didn't run this out very far i think the likelihood of it being extended is pretty high

o k i will go to fourteen hundred and wait to hear from you

do proposals to fourteen hundred for now

o k thanks a lot

(pause)

this is a continuation of the nine eleven tapes position three a r o time now thirteen fifteen zulu

yes chris

ricky breechward u s airways

ricky is there any possibility of activating the t c a hotline just so we can use someone down there to keep abreast on what's going on here in new york

i'll run that by somebody hold on a minute please

thanks ricky

the briefing you made you shouldn't have made (pause) a lot is going on around here you see the message i got on the teletype

o k i see ricky

o k

bye bye

(pause)

bye

command center ann

command center

hello is this gail

this is ann

ann david continental we're getting word that

washington won't let him in their airspace now is that true

yeah we're uh they just put out a ground stop on everybody from moving anywhere i am not certain what's going on with wash right now

o k any chance we can divert there that's what we're looking at right now just place them anywhere

this is david continental did i say that

yeah uh who is it in particular you are look

uh just looking at what's in the air here larry

uh we're looking at uh pause twelve nineteen

continental where's he going from

o k we're just wondering about washington center are they going to stay open

uh well their stopping pretty much everything right now you know they just got to get the pilot to talk to the controller and see what they can do that's all i can tell you.

o k

i think we're just trying to put airplanes on the ground now

right we were just wondering if we could get to baltimore or d c

but uh hopefully we'll have some more information for you soon i just don't know what to tell you right now dave

o k thank you

o k you all be safe bye bye

(pause)

command center

hello

(pause)

command center

yes this is john brigs operations control piedmont airlines

yes john

are we having a system wide shutdown

uh uh are there unintelligible information if you got the message from us there are ground stops uh to anywhere and uh it is currently suggested from the command center that you check all passengers uh

o k

uh if you need to check bags against passengers and that comes from our management

o k anywhere nation wide is shutdown

yes

ok that's what i need to know

ok

thank you sorry to bother you

that's fine

(pause)

command center

yeah hi uh i am sorry to bother you but i try call many phone call numbers but i couldn't get on

who is this

this is lufthansa

o k

o k your name sir

my name shek s h e k we have number of aircraft coming into united states uh ok we understand washington area new york area airports closed so how the rest of the airports

hold on just a moment

thank you

(pause)

where is your flight now sir

o k we have a boston, atlanta and we have a fourteen stations in united states they all coming on the way so we would like to know the general ruling of the aircraft already in the air will be allowed to land at their destinations

o k standby

thank you

(pause)

o k sir

yes

yes uh your aircraft will not be able to land in the united states at this time
we're not accepting any flights from outside the united states

o k that means inside they have to divert to canada

are they already in the united states

no o k they are that means already in u s airspace they will be allowed to land
if not in the united states they will not be allowed into u s airspace is that
correct

uh yes sir that is correct

o k

alright

o k that's fine thank you very much

your welcome

(pause)

End of Transcript